THE INDUSTRY'S BEST
DEMAND RESPONSE SOLUTION

PROVEN TO BOOST PRODUCTIVITY, OPERATIONAL EFFICIENCY, AND ON TIME PERFORMANCE

StrataGen™
adept™

- INCREASES CALL HANDLING CAPACITY AND CUSTOMER CONVENIENCE
- SCHEDULES ACCORDING TO YOUR PREFERENCES
- FAST TO LEARN, EASY TO USE
- SCALABLE TO HANDLE THE DEMANDS OF ANY SIZE AGENCY, FROM 100 TRIPS PER DAY TO MORE THAN 50,000

THE ADEPT™ SOLUTION

ADEPT™ is a powerful solution for managing the complex and dynamic operating conditions of Paratransit and demand-response transportation. Its purpose is to automatically manage resources for optimized performance combining the experience of both your dispatchers and StrataGen's development team into a seamless and dependable package.

ADEPT™ is a fully integrated system that combines Customer Registration and Eligibility, Trip Reservations, Reporting, Communications, and Database Management with the best Scheduling Software in the industry.

At the heart of ADEPT™ is StrataGen's state-of-the-art dynamic scheduling engine which batch-optimizes the booking of thousands of trips in only a few minutes. A patented and dependable system, it means that all promise times given to clients are honored, and the engine produces **demonstrable** efficiency gains of up to 15-20% or more compared with the competition's products.

From Los Angeles and New York City to Chicago and the Bay Area, ADEPT™ produces fast, accurate schedules for some of the largest agencies in Paratransit, and no other scheduling system can match ADEPT's capacity for processing trip volumes. Tested with up to 50,000 trips (twice the current capacity of New York City), ADEPT is guaranteed not to "fall over" due to any number of trips.

Support

Scheduling

Dispatch

Reporting

StrataGen™

A COMMITMENT TO CONSTANT TECHNOLOGY INNOVATION

Our software development team is continually adding new features and functionality to ADEPT, including new modules, updates and enhancements being released on a regular basis. Many enhancements come from customer suggestions and requests, ensuring improvements based on real-world use are being incorporated into the product.
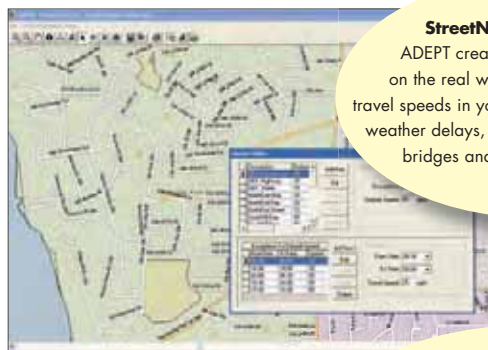
StreetNet™ Travel Oracle
ADEPT creates trip schedules based on the real world conditions that affect travel speeds in your area, including rush hours, weather delays, construction zones, airports, bridges and major sporting events.

Automated Dispatch
Auto-rescheduling functionality, right click menus and an intuitive screen layout help you track on-time performance and update your schedules in real time.
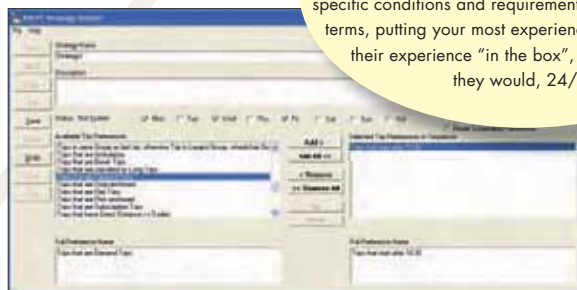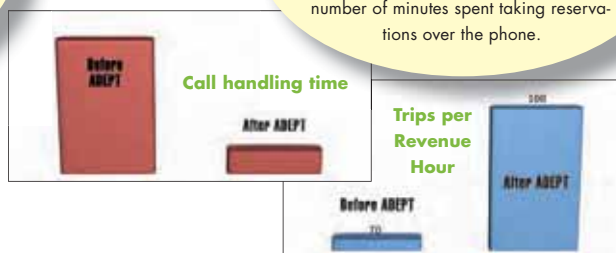
Strategy-based scheduling
With ADEPT's Strategy Builder, you can construct your own scheduling strategies based on your agency's specific conditions and requirements using plain English terms, putting your most experienced schedulers and their experience "in the box", to schedule like they would, 24/7.

Real World Benefits
New York City recorded real benefits following installation of ADEPT™, including a 30% increase in productivity, 58% increase in trips scheduled per day and a 33% decrease in number of minutes spent taking reservations over the phone.

Call handling time

Trips per Revenue Hour

KEY FEATURES

- **Fully automated scheduling** using the industry's best scheduling engine, the patented Strategy Engine, which creates schedules that need minimal reworking, saving time and money

- **Full service spectrum**, allowing you to manage everything from registering customers and scheduling trips to automated dispatch, reports and eligibility

- **StreetNet™ Travel Oracle** allows you to create trip schedules based on real world conditions in your area. So why rely on guesswork?

- **End-to-end technology integration of MDC/AVL and IVR,** with ADEPT easily interfacing with the latest in-vehicle equipment and providers, including our own industry leading MDC's

- **Included standard reports** and the ability to create your own using the Ad-Hoc Report Wizard, or have them created by StrataGen's team of experts

- **Comprehensive and ever growing list of optional modules,** including online applications and Dispatch Alert, a tool to make every dispatcher's life easier

- **24/7 Support**

CASE STUDY: EFFICIENCY GAINS

Large urban agency – 23,000 trips per day
- Productivity increased by 30%
- On-time performance improved from 90 to 95%

- Call handling time reduced by 33%
- Ridership increased by 50%
- Service denials reduced from 4.8% to 0

CASE STUDY: TECHNOLOGY INTEGRATION

Large urban agency: 5,000 trips per day
- 560 vehicles installed with MDC/AVL hardware
- ADEPT installed at four service providers

- Interactive Voice Response (IVR) telephone booking and web-based booking implemented for customer convenience
- Transit supervisors can check vehicle locations on PDA devices

IMPLEMENTATION, TRAINING AND SUPPORT

The industry's best software is only part of the solution. StrataGen also delivers world-class customer service before, during and after installation:

- Thorough analysis of your business processes and requirements
- Experienced project management for installation and cutover
- 24/7 technical support and follow-up
- Remote online troubleshooting of technical issues

ABOUT STRATAGEN

Using patented technology and expertise from all levels of the industry, combined with experience gained from installations worldwide, StrataGen Systems is an international leader in the transit industry. StrataGen provides enterprise-wide and service based solutions to transit agencies of all sizes, focusing on Demand Response, ADA compliant and Special Needs providers.

Striving to achieve delivery of the best results possible, StrataGen prides itself on responsiveness, commitment and class leading customer service.

Stratagen Systems has the unique ability within the industry to integrate comprehensive open architecture solutions from in vehicle to back office, making it the world leader in its chosen markets.

More Information

To hear Bill Ho, creative genius behind the engine, explain just why it sets StrataGen apart from other scheduling software and learn more about ADEPT, go to www.stratagen.com/adept now, or call toll free on 888-921-6695.

StrataGen™

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www.stratagen.com